

SostenABBAbilidad

Letter from the CEO



Manuel Pérez

CEO

In late 2018 abba Hotels decided to contribute to improving the planet and created its SOSTENABBABILIDAD programme to set the path to grow the business while ensuring a focus on sustainability in all aspects of the operation of its hotels.

Unfortunately, COVID 19 meant that we had to suspend many of the steps taken and the plan was in abeyance until in 2022 we have been able to reactivate it - this time with even more excitement and energy than before.

Our sustainability plan has four central themes: **Sustainable procurement, Environment, Waste Management, and People/Society.**

Under **Sustainable procurement**, we have moved our purchasing to sustainable products and suppliers, to the extent available in the market, and linked our sustainability plan to the sustainability plans of those suppliers in terms of the products and packaging that best suit this new environmental policy. We share the appropriate certifications to keep the final goal of the project in focus.

In our commercial, rooms, and food and drink areas we have eliminated single-use plastic and in line with industry best practice we have shifted to recycled alternatives that have the smallest environmental impact.

We have opted for certification by @ecofoodieis to reflect our commitment to sustainable purchasing, reduced environmental impact, animal welfare and human health in relation to our food and drink offerings. We have to a large extent met all their demanding requirements.

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Our food and drink offering includes a vegan line, local and kilometre zero produce and products, and organic produce.

The second main plank of our sustainability plan is **Environment** and its central thrust is the decarbonisation of all the energy used by the business with consequent reduction in its impact under Scopes 1, 2 and 3, including water use.

In the course of 2022, we have entered into contracts under which all our electricity will come from renewable sources. We have implemented energy efficiency plans in our hotels with the aim of reducing our consumption of gas and electricity without lowering our standards of service and comfort for our guests. We have also focused on efficiency in lighting and water use, with the installation of water-efficient shower roses. We have also implemented circular economy measures and sustainable photovoltaic and geothermal energy.

Our major objective is to calculate and significantly reduce our carbon footprint each year and take steps to offset our emissions.

The third central plank of our plan is **Waste management**. We have streamlined collection of the most common kinds of waste working with local government and private sector waste management organisations. We are in continuous dialogue with Ecoembes to make sure that the whole process of waste collection works well up to collection points. A priority of our waste management is to reduce our Scope 3 carbon footprint from waste and its treatment at waste treatment plants.

And the fourth and final plank of our plan is **People/Society**, which is focused on corporate social responsibility in human resource management. We have entered into a significant number of agreements with businesses, organisations and foundations that work in this area. We work with organisations such as the Red Cross, the Lesmes Foundation, the Novia Salcedo Foundation, Gureak and Wells without borders. This is the area we hope to develop at the greatest rate in 2023.

abba Hotels and its **Sostenabbabilidad** together make a far-ranging and impactful business project, a project in which each and every one of us has invested all their commitment and motivation. We want to make our plans more real every day and, of course, share the results with our guests, who are our principal source of inspiration. For them, for us, for all